

# Crown Media Family Networks

## Technical Information Sheet

**Platform: PowerVu Plus**  
**HC Multiplex SES-1 101° West**  
**Effective June 17, 2019**

<b>Signal 1</b>	Service Name	Ch	Video (PID)	Audio 1 (PID)	Audio 2 (PID)	DPI (PID)	PMT (PID)
MPEG-2 <b>SD</b> Services SES-1 101.0 Degrees West Xpdr 17 4030.4 MHz DVB-S QPSK 12.400 Msym/s FEC Rate 7/8 Network ID 3 Polarity Vertical	Hallmark Channel East	11	1260	1220	1222	130	5011
	Hallmark Channel West	21	1160	1120	1122	230	5021
	Hallmark Movies & Mysteries East	31	1360	1320	1322	330	5031
	Hallmark Movies & Mysteries West	41	1460	1420	1422	430	5041
	Hallmark Channel East (AC-3)	111	1260	1230	1231	130	5111
	Hallmark Channel West (AC-3)	121	1160	1330	1331	230	5121
	Hallmark Movies & Mysteries East (AC-3)	131	1360	1130	1131	330	5131
	Hallmark Movies & Mysteries West (AC-3)	141	1460	1430	1431	430	5141

<b>Signal 2</b>	Service Name	Ch	Video (PID)	Audio 1 (PID)	Audio 2 (PID)	DPI (PID)	PMT (PID)
MPEG-4 <b>HD</b> Services SES-1 101.0 Degrees West Xpdr 17 4048.4 MHz DVB-S2 8PSK 15.8 Msym/s FEC Rate 5/6 Network ID 3 Polarity Vertical	Hallmark Channel East	201	111	100		140	5201
	Hallmark Channel West	202	211	200		240	5202
	Hallmark Movies & Mysteries East	203	311	300		340	5203
	Hallmark Movies & Mysteries West	204	411	400		440	5204
	Hallmark Drama National	205	511	500		540	5205

### Local Avail with 8 Sec Pre-Roll

SCTE 35 DPI	DTMF on Audio 2 (MPEG), Left (L) channel Start: 925 *	SA Triggers - Start: 1 Stop: 2
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Audio 1 is Stereo Left and Right (L & R) channels for all SD services. Audio 1 is Dolby Digital (AC-3) 5.1 for Hallmark HD Channels. Audio 2 is DTMF Tones on the Left (L) channel and no audio on the Right (R) channel for the MPEG services. There is no cue tone signal on the MPEG-4 HD AC-3 Audio 2 services.

## AUTHORIZATION CENTER **800-295-4198 (option 4)**

Email: [hctech@crowmedia.com](mailto:hctech@crowmedia.com)

# CrownMedia



# FAQ

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**Q: What is happening?**

A: Crown Media is moving Hallmark Channel, Hallmark Movies & Mysteries, and Hallmark Drama off its current satellite, AMC-11 Transponder 5.

**Q: What is the new satellite?**

A: SES-1 Transponder 17 located at 101° West.

**Q: What will I need to do?**

A: Engineers at all affiliate headends will need to have a dish looking at SES-1 and change the frequency settings and network ID in receivers they are currently using.

**Q: When will this happen?**

A: Beginning June 17, 2019 affiliates can switch to the new satellite. Affiliates will have until October 15, 2019 when we will permanently discontinue the AMC-11 feed.

**Q: What if my receiver is already authorized for AMC-11 TX 5?**

A: If your receiver(s) is currently authorized on our current satellite, it will already be authorized for use on the new satellite, SES-1 TX17.

**Q: Will your network signals be dual illuminated?**

A: Yes. Signals will be dual illuminated on both AMC-11 and SES-1. After October 15, 2019, our signals will only be available on SES-1.

**Q: What is the deadline to switch to the new satellite?**

A: October 15, 2019

**Q: What number can I call for assistance or questions?**

A: You can call the helpline at 800-295-4198 (option 4), available 24/7.

**CrownMedia**

