



November 17, 2017

Dear HITS Affiliate,

SES's new satellite, SES-11, successfully launched on October 7<sup>th</sup> and will be fully operational at the end of November. SES-11 is the replacement for AMC-18 and all QSD and QHD signals will be seamlessly transitioned to the new satellite, maintaining the original transponder/L-band frequencies of the current signals. The transition from AMC-18 to SES-11 is currently planned for the morning of November 28<sup>th</sup>, 2017.

Maintenance will be scheduled Wednesday November 28<sup>th</sup>, from 0300-0700 EST. Services may experience a 15 to 30 second video outage as each transponder is transitioned to the new satellite.

The table below outlines the scheduled for each transponder:

Current Satellite	New Satellite	Transponder	Multiplex	Time of Transition (EST)
AMC-18	SES-11	2	QSD 01 - QSD 02	3:40
AMC-18	SES-11	5	QSD 03 - QSD 04	3:50
AMC-18	SES-11	6	QHD 09 - QHD 10	4:00
AMC-18	SES-11	7	QSD 09 - QSD 10	4:10
AMC-18	SES-11	8	QSD 11 - QSD 12	4:20
AMC-18	SES-11	9	QSD 07 - QSD 08	4:30
AMC-18	SES-11	13	QSD 13 - QSD 14	4:40
AMC-18	SES-11	14	QSD 05 - QHD 11	4:50
AMC-18	SES-11	15	QHD 05 - QHD 06	5:00
AMC-18	SES-11	16	QHD 07 - QHD 08	5:10
AMC-18	SES-11	19	QHD 02 - QHD 03	5:20
AMC-18	SES-11	22	RMM/NMM	5:30
AMC-18	SES-11	23	QHD 1 - QHD 2	5:40

For any questions, please contact your HITS Account Manager at 1-800-824-1776, option #5, then option #1 or HITS Support at 800-426-7790.

Sincerely,

Allison Olien  
Executive Director