

Third-Party Outside Plant Damage Recovery

About Us

Since its founding in 2005, **Phoenix Loss Control** has specialized in outside plant damage recovery for the telecom and utility industries.

With decades of combined industry experience within our team, our flexible and cost-efficient approach provides industry-leading recovery rates for our clients



Our Process

Third-party damage occurs to outside plant infrastructure



Phoenix is notified, and an investigator is sent to assess and identify the responsible party



The responsible party is invoiced for all costs of any temporary and/or permanent repairs



Our in-house legal department (ILS) will file suit in court if necessary



Payment is collected and remitted to the client



A recovery agent pursues the responsible party until payment is received



Key Customer Benefits

Big Potential Savings

We have processed over 100,000 claims and recovered over \$100 million for clients.

No Fixed Cost, No Commitment

Our fees are 100% contingency based with no upfront or fixed costs.

Onsite Investigations

Investigators are dispatched to every damage site with coverage across the country.

End-to-End Service

We manage the entire collection process in-house which includes litigation, through our Integrated Legal Services department.

Ease of Use

Submit claims 24/7 to our in-house intake team in less than a minute.

Reporting

Proprietary software for 24/7 claims monitoring, offering custom reports and API connectivity to client systems.

Contact Us

786-332-6771

sales@phoenixlosscontrol.com

Learn More

